FILED Ryan Lee, Esq. (SBN 235879) 2009 DEC 11 AM11: 08 1 Krohn & Moss, Ltd. 10474 Santa Monica Blvd. 4th Floor CLERK U.S. DISTRICT COURT CENTRAL DIST. OF CALIF. LOS ANGELES 2 Los Angeles, CA 90025 T: (323) 988-2400; F: (866) 802-0021 3 rlee@consumerlawcenter.com Attorneys for Plaintiff 4 IN THE UNITED STATES DISTRICT COURT, 5 CENTRAL DISTRICT OF CALIFORNIA-LOS ANGELES DIVISION 6 DAVID LAWRENCE. 7 COMPLAINT AND DEMAND FOR Plaintiff, JURY TRIAL 8 VS. (Unlawful Debt Collection Practices) 9 PENTAGROUP FINANCIAL, LLC, 10 Defendant. 11 12 COMPLAINT 13 DAVID LAWRENCE (Plaintiff), by his attorneys, KROHN & MOSS, LTD., alleges the 14 following against PENTAGROUP FINANCIAL, LLC (Defendant): 15 INTRODUCTION 16 1. Count I of Plaintiff's Complaint is based on the Fair Debt Collection Practices Act, 15 17 U.S.C. 1692 et seq. (FDCPA). According to the FDCPA, the United States Congress has 18 found abundant evidence of the use of abusive, deceptive, and unfair debt collection 19 practices by many debt collectors, and has determined that abusive debt collection 20 practices contribute to the number of personal bankruptcies, to marital instability, to the 21 loss of jobs, and to invasions of individual privacy. Congress wrote the FDCPA to 22 eliminate abusive debt collection practices by debt collectors, to insure that those debt 23 collectors who refrain from using abusive debt collection practices are not competitively 24 25

disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses. 15 U.S.C. 1692(a) - (e).

- 2. Count II of the Plaintiff's Verified Complaint is based on Rosenthal Fair Debt Collection Practices Act, Cal. Civ. Code §1788 et seq. (RFDCPA). According to the RFDCPA, the California legislature has determined that the banking and credit system and grantors of credit to consumers are dependent upon the collection of just and owing debts and that unfair or deceptive collection practices undermine the public confidence that is essential to the continued functioning of the banking and credit system and sound extensions of credit to consumers. The Legislature has further determined that there is a need to ensure that debt collectors exercise this responsibility with fairness, honesty and due regard for the debtor's rights and that debt collectors must be prohibited from engaging in unfair or deceptive acts or practices. Cal. Civ. Code §1788.1(a) (b).
- 3. Plaintiff brings this action to challenge Defendant's actions with regard to attempts by Defendant, a debt collector, to unlawfully and abusively collect a debt allegedly owed by Plaintiff, and this conduct caused Plaintiff damages.
- 4. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

JURISDICTION AND VENUE

- 5. Jurisdiction of this court arises pursuant to 15 U.S.C. 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy" and 28 U.S.C. 1367 grants this court supplemental jurisdiction over the state claims contained therein.
- 6. Because Defendant maintains a business office and conducts business in the state of California, personal jurisdiction is established.

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- 7. Venue is proper pursuant to 28 U.S.C. 1391(b)(1).
- 8. Declaratory relief is available pursuant to 28 U.S.C. 2201 and 2202.

PARTIES

- 9. Plaintiff is a natural person who resides in the city of Hawthorne, Los Angeles County, California and is allegedly obligated to pay a debt and is a "consumer" as that term is defined by 15 U.S.C. 1692a(3).
- 10. Defendant is a debt collector and sought to collect a consumer debt from Plaintiff which was due and owing or alleged to be due and owing from Plaintiff and is a "debtor" as that term is defined by Cal. Civ. Code § 1788.2(h).
- 11. Defendant is a national company with its headquarters in Houston, Harris County, Texas.
- 12. Defendant uses instrumentalities of interstate commerce or the mails in any business the principal purpose of which is the collection of any debts, or who regularly collects or attempts to collect, directly or indirectly, debts owed or due or asserted to be owed or due another and is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6).
- 13. Defendant is not a firm of attorneys or counselors at law and is a company who, in the ordinary course of business, regularly, on behalf of itself or others, engages in debt collection as that term is defined by Cal. Civ. Code §1788.2(b), and is a "debt collector" as that term is defined by Cal. Civ. Code §1788.2(c).

FACTUAL ALLEGATIONS

- 14. Defendant constantly and continuously places collection calls to Plaintiff seeking and demanding payment for an alleged debt.
- 15. Defendant constantly and continuously places collection calls to Plaintiff at the number (310) 948-0229.
- 16. Defendant contacted a third party, Plaintiff's mother, multiple times seeking and demanding payment for the alleged consumer debt.

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17. Defendant is attempting to contact Plaintiff at a location that Plaintiff has not lived in over ten (10) years.

COUNT I DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

- 18. Defendant violated the FDCPA based on the following:
 - a. Defendant violated §1692b(1) of the FDCPA by contacting a third party and failing to state that collector is confirming or correcting location information.
 - b. Defendant violated §1692b(2) of the FDCPA by contacting a third party and stating Plaintiff owes a debt.
 - c. Defendant violated $\S1692b(3)$ of the FDCPA by contacting a third party more than once.
 - d. Defendant violated §1692c(a)(1) of the FDCPA by communicating with Plaintiff at a time and place known to be inconvenient.
 - e. Defendant violated §1692c(B) of the FDCPA by communicating with someone other than consumer concerning the alleged cdebt.
 - f. Defendant violated §1692d of the FDCPA by engaging in conduct the natural consequence of which is to harass, oppress, and abuse Plaintiff.
 - g. Defendant Violated §1692d(5) of the FDCPA by causing a telephone to ring and engaging Plaintiff repeatedly and continuously with the intent to annoy, abuse, and harass.
 - h. Defendant violated §1692d(6) by placing telephone calls without meaningful disclosure of callers identity.

WHEREFORE, Plaintiff, David Lawrence, respectfully requests judgment be entered against Defendant, PENTAGROUP FINANCIAL, LLC, for the following:

- 19. Declaratory judgment that Defendant's conduct violated the Fair Debt Collection Practices Act,
- 20. Statutory damages pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k,
- 21. Actual damages,
- 22. Costs and reasonable attorneys' fees pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k
- 23. Any other relief that this Honorable Court deems appropriate.

COUNT II

DEFENDANT VIOLATED THE ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT

- 24. Plaintiff repeats and re-alleges all of the allegations in Count I of Plaintiff's Complaint as the allegations in Count II of Plaintiff's Complaint.
- 25. Defendant violated the RFDCPA based on the following:
 - a. Defendant violated §1788.11(b) of the RFDCPA by placing telephone calls without disclosure of the caller's identity.
 - b. Defendant violated §1788.11(d) of the RFDCPA by causing Plaintiff's telephone to ring repeatedly and continuously so as to annoy Plaintiff.
 - c. Defendant violated §1788.11(e) of the RFDCPA by communicating by telephone with the Plaintiff with such frequency as to be unreasonable and to constitute harassment to the debtor under the circumstances.
 - d. Defendant violated §1788.12(c) of the RFDCPA by communicating with a third party and disclosing the nature and existence of the alleged consumer debt.
 - e. Defendant violated the §1788.17 of the RFDCPA by continuously failing to comply with the statutory regulations contained within the FDCPA, 15 U.S.C. § 1692 et seq.

1	WHEREFORE, Plaintiff, DAVID LAWRENCE, respectfully requests judgment be						
2	entered against Defendant, PENTAGROUP FINANCIAL, LLC, for the following:						
3	26. Declaratory judgment that Defendant's conduct violated the Rosenthal Fair Deb						
4	Collection Practices Act,						
5	27. Statutory damages pursuant to the Rosenthal Fair Debt Collection Practices Act, Cal.						
6	Civ. Code §1788.30(b),						
7	28. Actual damages,						
8	29. Costs and reasonable attorneys' fees pursuant to the Rosenthal Fair Debt Collection						
9	Practices Act, Cal. Civ Code § 1788.30(c), and						
10	30. Any other relief that this Honorable Court deems appropriate.						
11	DEMAND FOR JURY TRIAL						
12	PLEASE TAKE NOTICE that Plaintiff, DAVID LAWRENCE, demands a jury trial in						
13	this cause of action.						
14	RESPECTFULLY SUBMITTED,						
15	DATED: December 8, 2009 KROHN & MOSS, LTD.						
16							
17	By:						
18	Ryan Lee Attorney for Plaintiff						
19	Attorney for Franchi						
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į 2 3 VERIFICATION OF COMPLAINT AND CERTIFICATION 4 STATE OF CALIFORNIA 5 Plaintiff, DAVID LAWRENCE, states as follows: 6 I am the Plaintiff in this civil proceeding. 1. I have read the above-entitled civil Complaint prepared by my attorneys and I believe 7 2. that all of the facts contained in it are true, to the best of my knowledge, information and belief formed after reasonable inquiry. 8 I believe that this civil Complaint is well grounded in fact and warranted by existing 3. law or by a good faith argument for the extension, modification or reversal of existing 9 I believe that this civil Complaint is not interposed for any improper purpose, such as 10 4. to harass any Defendant(s), cause unnecessary delay to any Defendant(s), or create a needless increase in the cost of litigation to any Defendant(s), named in the 11 I have filed this Complaint in good faith and solely for the purposes set forth in it. 12 5. Each and every exhibit I have provided to my attorneys which has been attached to 6. 13 this Complaint is a true and correct copy of the original. Except for clearly indicated redactions made by my attorneys where appropriate, I 7. have not altered, changed, modified or fabricated these exhibits, except that some of 14 the attached exhibits may contain some of my own handwritten notations. 15 Pursuant to 28 U.S.C. § 1746(2), I, DAVID LAWRENCE, hereby declare (or certify, verify or state) under penalty of perjury that the foregoing is true and correct. 16 17 18 19 20 21 22 23 24 25

UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

NOTICE OF ASSIGNMENT TO UNITED STATES MAGISTRATE JUDGE FOR DISCOVERY

This case has been assigned to District Judge Consuelo B. Marshall and the assigned discovery Magistrate Judge is Suzanne H. Segal.

The case number on all documents filed with the Court should read as follows:

CV09- 9108 CBM (SSx)

	Pursuant to General Orderict of California, the Magions.				
All	discovery related motions	shoul	ld be noticed on the cale	ndar of th	e Magistrate Judge
		1000 POILED VALUE	NOTICE TO COUNSEL		
	of this notice must be served w copy of this notice must be ser		summons and complaint on	all defendai	nts (if a removal action is
Subseq	uent documents must be filed	at the f	following location:		
¹ 31	estern Division 12 N. Spring St., Rm. G-8 os Angeles, CA 90012		Southern Division 411 West Fourth St., Rm. 1 Santa Ana, CA 92701-4516	.053	Eastern Division 3470 Twelfth St., Rm. 134 Riverside, CA 92501
Failure to	o file at the proper location will resi	ılt in you	ur documents being returned to y	ou.	

Vall		DISTRICT COUR T OF CALIFORN	
DAVID LAWRENCE		CASE NUMBER	
v.	PLAINTIFF(S)	GV09	09108 CBM (S
PENTAGROUP FINANCIAL, LLC	•		
	DEFENDANT(S).		SUMMONS
A lawsuit has been filed agains Within 21 days after service must serve on the plaintiff an answer to	ce of this summon	s on you (not count omplaint □	ing the day you received it), you amended complaint
Within 21 days after service must serve on the plaintiff an answer to □ counterclaim □ cross-claim or a most or motion must be served on the plaintification. Krohn & Moss, Ltd.; 10474 Santa Most judgment by default will be entered agreement.	ce of this summon the attached of cotion under Rule 12 iff's attorney, Rysnica Blvd., Suite 4	omplaint □ _ 2 of the Federal Rul an Lee Esq. 401; Los Angeles, C	amended complaint es of Civil Procedure. The answer, whose address i CA 90025 If you fail to do so
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CV-01A (12/07)

SUMMONS

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SUMMONS
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CHRISTOPHE R PO WERS
Deputy Clerk S (Seal of the Court)
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SUMMONS

CV-01A (12/07)

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

	CIVIL COVER SHEET									
I (a) PLAINTIFFS (Check box if you are representing yourself □)				EFEND.	ANTS					
DAVID LAWRENCE				PENTAGROUP FINANCIAL, LLC						
(b) Attorneys (Firm Name, Adyourself, provide same.)	idress and Telephone Number. If	you are	representing A	Attorneys (If Known)						
Krohn & Moss, Ltd.; Rya 10474 Santa Monica Blvd (323) 988-2400	n Lee, Esq. I., Suite 401; Los Angeles, CA 900	025								
II. BASIS OF JURISDICTIO	N (Place an X in one box only.)			ENSHIP OF PRINCIPAL PARTIES - For Diversity Cases Only an X in one box for plaintiff and one for defendant.)						
☐ 1 U.S. Government Plaintiff							DEF			
☐ 2 U.S. Government Defendan	Citizen of Anothe	Citizen of Another State					□ 5			
			Citizen or Subject	t of a Fore	ign Country 🗆 3	□ 3	Foreign Nation		□6	□6
IV. ORIGIN (Place an X in on	ne box only.)									
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V. REQUESTED IN COMPL	AINT: JURY DEMAND: 19	Yes 🗆	No (Check 'Yes'	only if de	manded in complai	nt.)				
CLASS ACTION under F.R.C	C.P. 23: ☐ Yes ☑ No		□м	ONEY D	EMANDED IN C	OMPL	AINT: \$			
VI. CAUSE OF ACTION (Cit	e the U.S. Civil Statute under whi	ch you	are filing and write	a brief st	atement of cause.	Do not o	ite jurisdictional st	atutes unle	ss diversity	.)
·	wful and Abusive Debt Collection	-					•			,
VIL NATURE OF SUIT (Place	ce an X in one box only.)									
OTHER STATUTES	CONTRACT	parameter 1	TORTS		TORTS	1000000	PRISONER		LABOR	
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AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED BELOW.

CV-71 (05/08) CIVIL COVER SHEET Page 1 of 2

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

VIII(a). IDENTICAL CASES: Has If yes, list case number(s):	this action been pre	viously filed in this court an	nd dismissed, remanded or closed? ▼No □ Yes				
VIII(b). RELATED CASES: Have If yes, list case number(s):		viously filed in this court tha	at are related to the present case? ☑No □ Yes				
□ B. C □ C. F	Arise from the same Call for determination For other reasons wo	or closely related transaction of the same or substantial ould entail substantial duplic	ons, happenings, or events; or ly related or similar questions of law and fact; or cation of labor if heard by different judges; or , and one of the factors identified above in a, b or c also is present.				
IX. VENUE: (When completing the	following informati	on, use an additional sheet is	f necessary.)				
(a) List the County in this District; C □ Check here if the government, its	California County or agencies or employ	utside of this District; State i yees is a named plaintiff. If	if other than California; or Foreign Country, in which EACH named plaintiff resides. this box is checked, go to item (b).				
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country				
Los Angeles (CA)							
(b) List the County in this District; C □ Check here if the government, its	California County or s agencies or emplo	utside of this District; State i	If other than California; or Foreign Country, in which EACH named defendant resides. If this box is checked, go to item (c).				
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country				
			Harris (TX)				
(c) List the County in this District; (County in this District; County	California County or uses, use the location	utside of this District; State in	if other than California; or Foreign Country, in which EACH claim arose. ved.				
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country				
Los Angeles (CA)		Λ					
* Los Angeles, Orange, San Bernar Note: In land condemnation cases, us	dino, Riverside, Ve	entura, Santa Barbara, or s	San Luis Obispo Counties				
X. SIGNATURE OF ATTORNEY (Date December 8, 2009				
Notice to Counsel/Parties: The	e CV-71 (JS-44) Ci	vil Cover Sheet and the infor	rmation contained herein neither replace nor supplement the filing and service of pleadings ce of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed ting the civil docket sheet. (For more detailed instructions, see separate instructions sheet.)				
Key to Statistical codes relating to So	cial Security Cases:						
Nature of Suit Code	Abbreviation	Substantive Statement o	of Cause of Action				
861 HIA All claims for health insur Also, include claims by h program. (42 U.S.C. 193:			rance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended ospitals, skilled nursing facilities, etc., for certification as providers of services under the 5FF(b))				
862 BL All claims for "Black Lun (30 U.S.C. 923)			ung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969.				
863 DIWC All claims filed by insure amended; plus all claims			red workers for disability insurance benefits under Title 2 of the Social Security Act, as s filed for child's insurance benefits based on disability. (42 U.S.C. 405(g))				
863	DIWW	All claims filed for widov Act, as amended. (42 U.S	ows or widowers insurance benefits based on disability under Title 2 of the Social Security (S.C. 405(g))				
864	SSID	All claims for supplement Act, as amended.	ntal security income payments based upon disability filed under Title 16 of the Social Security				
865	RSI	All claims for retirement	t (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42				